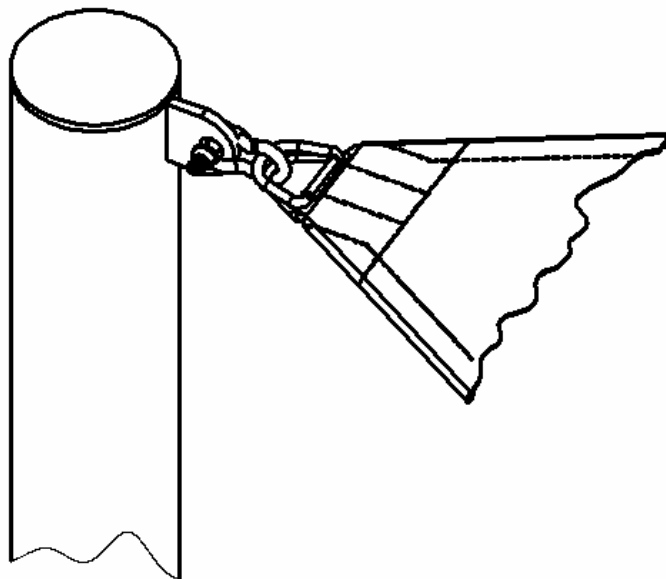


**FABRIC INSTALLATION AND REMOVAL INSTRUCTIONS**

***COLUMN BRACKET SAILS***



# INSTALLATION INTRODUCTION

It is very important that you read this entire manual before beginning the installation process. We are continuously striving to improve our product, and the *Installation Introduction* will Contain the latest up-to-date information.

## STORAGE:

When Shade Unit equipment is received at the job site it should be installed as soon as possible (within a few days). We package the equipment components to keep them safe and damage-free during shipment. However, the packaging material is not suited for periods of extended storage in an uncontrolled environments. The combination of moisture in the air mixed with heat generated inside the plastic shrink-wrap may cause damage to the finish of powdercoated frame members.

If an immediate installation is not possible, certain steps should be taken to minimize the risk of damage to the components. If Shade components must be stored, ideally they should be kept in a controlled warehouse or storage container environment away from heat and moisture. If this is not possible, the packaging material should be removed. Care is recommended when using gutting blades to remove packaging. Keep blades away from powdercoated surfaces to avoid damage to surface.

## INVENTORY:

It is very important that you inventory all Shade equipment received using the Packing List that shipped with your unit. Review all items for proper quantities and check for any damaged components. Notify the company immediately if any components are missing or damaged at (866) 511-5642.

We are not responsible for items discovered missing after 72-Hours from time of delivery.

IF YOU NEED TO REPLACE DAMAGED PARTS OR HAVE INSTALLATION  
QUESTIONS, PLEASE CALL OUR CUSTOMER SERVICE REPRESENTATIVES AT

**866-511-5642**



## **WARNING:**

**Cables must exit through holes under webbing to ensure spacing for the FOUR cable clamps.**

## SAIL INSTALLATION:

### STEP#1:

Unroll fabric sail on a smooth flat surface with the hem side down.

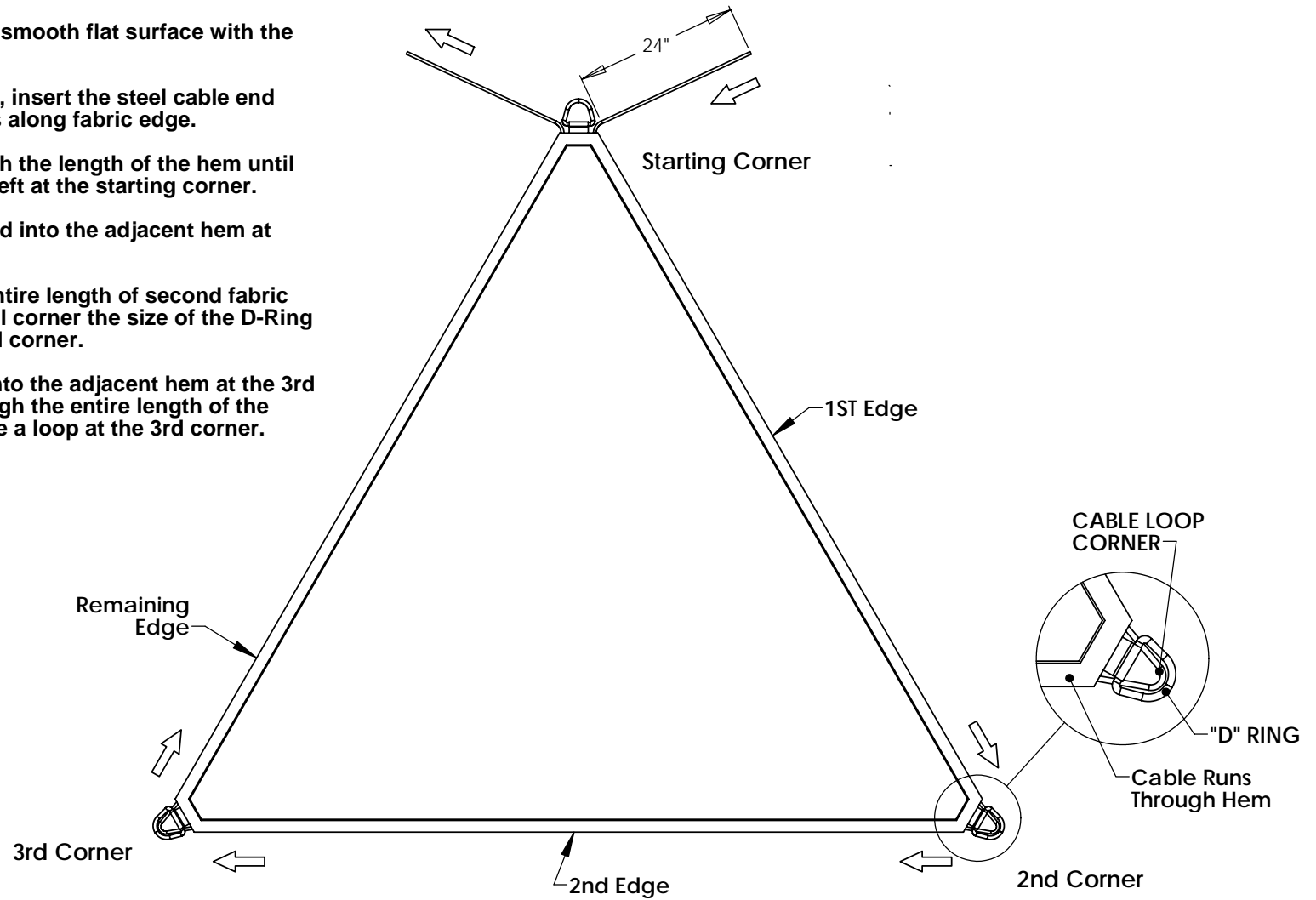
Starting at one corner, insert the steel cable end into the hem that runs along fabric edge.

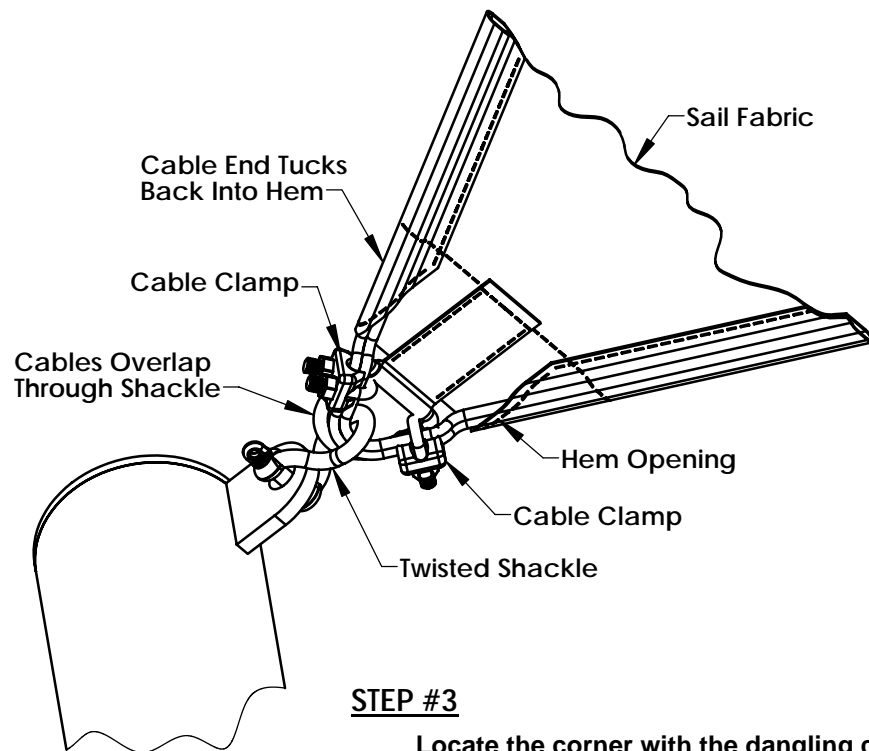
Feed the cable through the length of the hem until approximately 24" is left at the starting corner.

Re-insert the cable end into the adjacent hem at the second corner.

Feed cable through entire length of second fabric edge until only a small corner the size of the D-Ring remains at the second corner.

Insert the cable end into the adjacent hem at the 3rd corner and feed through the entire length of the remaining edge. Leave a loop at the 3rd corner.





### **STEP #3**

Locate the corner with the dangling cable ends.

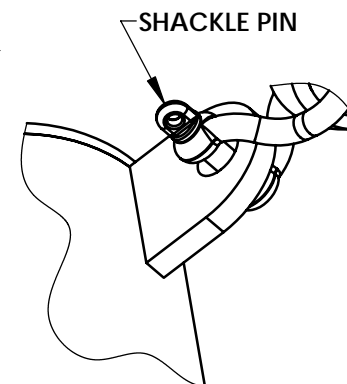
Insert each cable end through the twisted shackle from opposite sides crossing them over each other.

Attach a cable clamp over both cables close to one of the hem openings.

Pull on the remaining cable end removing all slack within fabric edges.

Place a second cable clamp over both cables close to the corresponding fabric hem opening.

Tuck remaining cable ends back into respective hems.



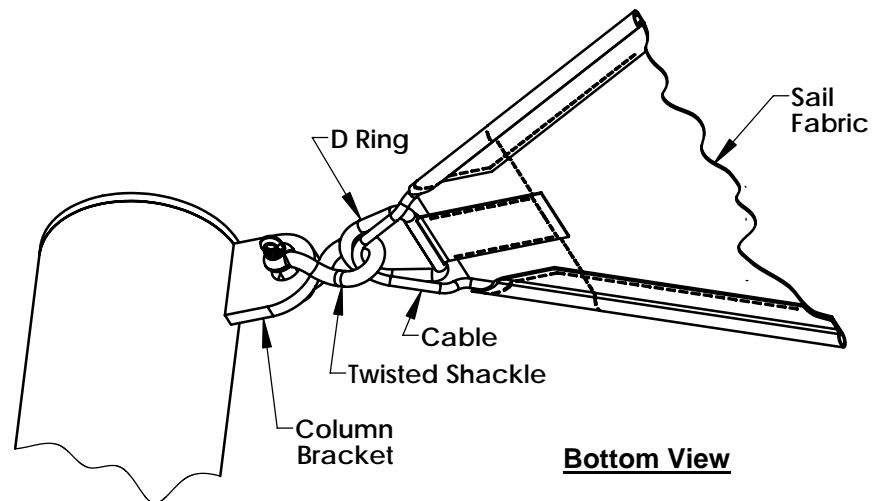
### **SAIL REMOVAL:**

*In the event of severe weather, fabric removal is highly recommended.*

Remove the shackle pin at each at each corner attachment locations.

Roll fabric up neatly.

Store in a warm dry area off of ground until ready to re-install.



### STEP #2:

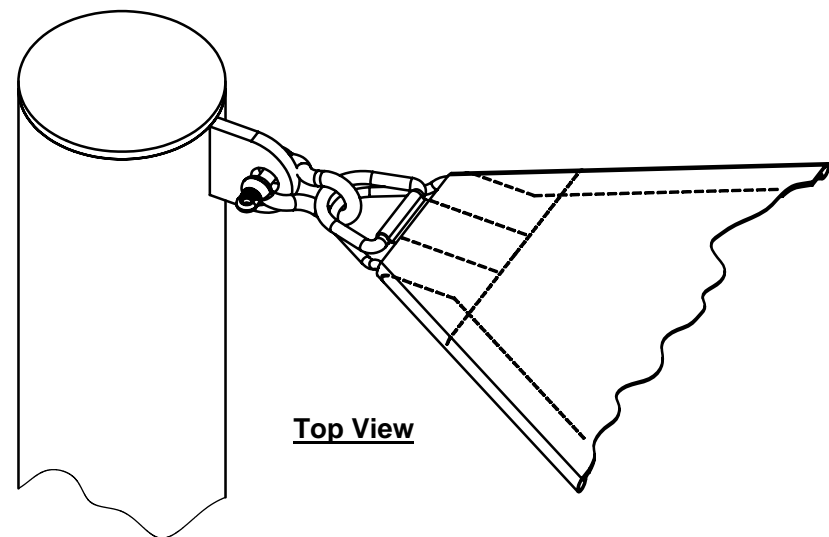
Lift fabric sail into position between the column layout with a corner next to each column. *Be sure not to drag fabric across the ground which could result in a hole or tear.*

Remove the threaded pin from a twisted shackle and loop it around both the D-Ring and cable at one of the corners.

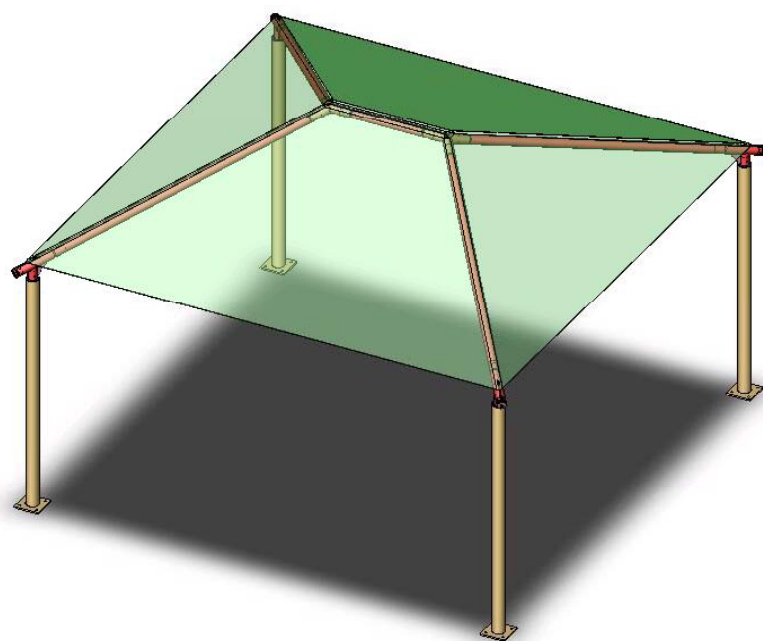
Lift the corner into position centering the shackle pin holes over the column bracket hole.

Re-insert and tighten the shackle pin securing it to column bracket.

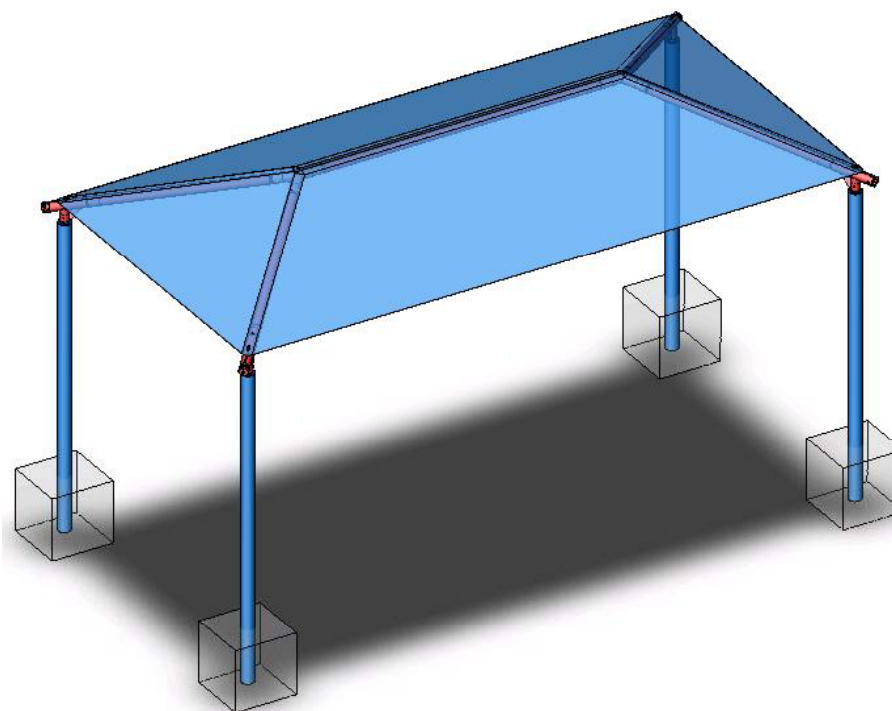
Repeat this procedure at all of the corners until the fabric is completely suspended by the twisted shackles.



# HIP SHADE DESIGN INSTALLATION



RECTANGULAR EMBEDDED  
RECTANGULAR WITH BASE PLATES  
SQUARE EMBEDDED  
SQUARE WITH BASE PLATES



COVERS BOTH  
STANDARD & GLIDE  
ELBOWS



# INSTALLATION INTRODUCTION

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If an immediate installation is not possible, certain steps should be taken to minimize the risk of damage to the components. If Shade components must be stored, ideally they should be kept in a controlled warehouse or storage container environment away from heat and moisture. If this is not possible, the packaging material should be removed. Care is recommended when using cutting blades to remove packaging. Keep blades away from powdercoated surfaces toto avoid damage to finish.

## INVENTORY:

It is very important that you inventory all Shade equipment received using the Packing List that shipped with your unit. Review all items for proper quantities and check for any damaged components. Notify the company immediately if any components are missing or damaged at (866) 511--5642.

We are not responsible for items discovered missing after 72-Hours from time of delivery.

IF YOU NEED TO REPLACE DAMAGED PARTS OR HAVE INSTALLATION  
QUESTIONS, PLEASE CALL OUR CUSTOMER SERVICE REPRESENTATIVES AT

**866-511-5642**



## **SHADE UNIT SITE PREPARATION**

Using the provided plan view drawing of your unit, locate the position of all four support columns.

All loose asphalt, concrete and debris must be removed from the entire site prior to installation.

Site must be graded as close to level as possible to aid in unit construction. Special installation considerations must be implemented for sites that are not level.

The customer is responsible for checking local soil and drainage conditions within the site area. Proper drainage around the unit and the support columns is important. Inquire with local contractors in your area for drainage recommendations.

Site must be surveyed for underground hazards such as Electrical Cables, Phone Lines and Gas or Water Pipes. Serious injury or death could result if these hazards are not first located and marked within the site.

Never leave the job site unattended without making sure that all open holes are covered with material such as plywood. Rope off all unfinished construction to keep children away from site until job is complete.

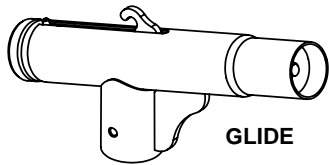


## **REQUIRED TOOLS**

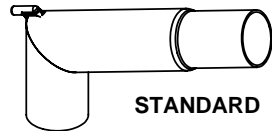
- (A) Safety Glasses
- (B) String Level, Magnetic Level
- (C) Rubber Mallet
- (D) Shovel / Post Hole Digger / Auger
- (E) Tape measure
- (F) Rechargeable Drill / Drill Bit Set
- (G) Socket Set (SAE)
- (H) Adjustable Wrench
- (I) Center Punch
- (J) Two Ladders (10' recommended)
- (K) Duct Tape
- (L) One 2" x 8" x 16" Wood Length
- (M) Multiple Scrap 2" x 4" x 8' Lengths
- (N) 1/2" x 4' x 4' Plywood Sheet
- (O) Wheelbarrow / Loader



# SHADE UNIT COMPONENT INVENTORY

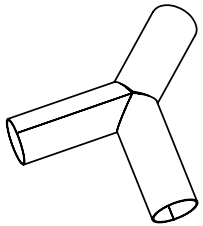


GLIDE

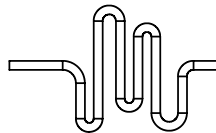


STANDARD

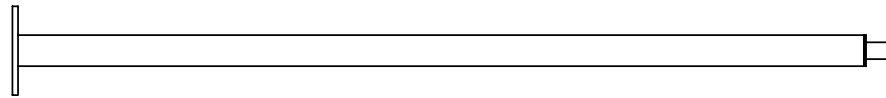
(4) GLIDE OR STANDARD ELBOWS



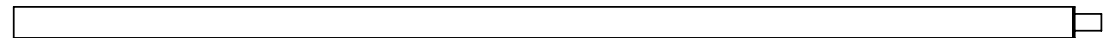
(2) "Y" CONNECTIONS



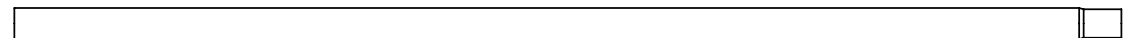
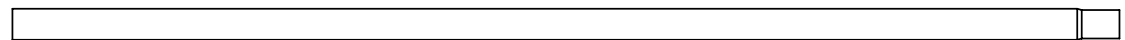
(1) CABLE LENGTH  
Cable Will Be Installed Within  
Fabric If Shade Has Glide Elbows.



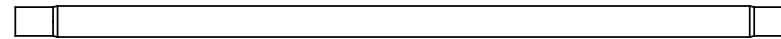
(4) BASE PLATE OR EMBEDDED COLUMNS



(4) HIP RAFTERS



Bracket Will Be Welded To One Rafter  
If Shade Structure Has Standard Elbows



(1) RIDGE POLE



(4) HEX  
HEAD BOLTS



(4) NYLOCK  
HEX NUTS



(4) CABLE CLAMPS  
Supplied With Shade Units  
Using Standard Elbows



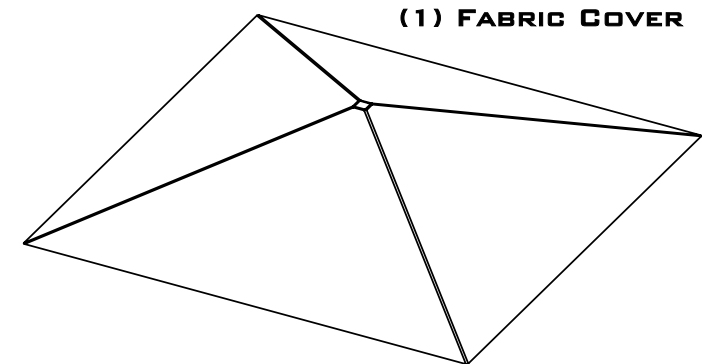
(20) SELF  
TAPPING SCREWS



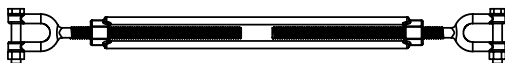
(32) ANCHOR  
ROD NUTS



(32) ANCHOR  
ROD WASHERS



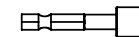
(1) FABRIC COVER



TURNBUCKLE  
Turnbuckle Is Supplied With  
Shade Units Using Standard Elbows.



(16) ANCHOR RODS  
Supplied With 12" x 12" Or  
Larger Base Plate Columns.



DRIVER TOOL

## STEP #1:

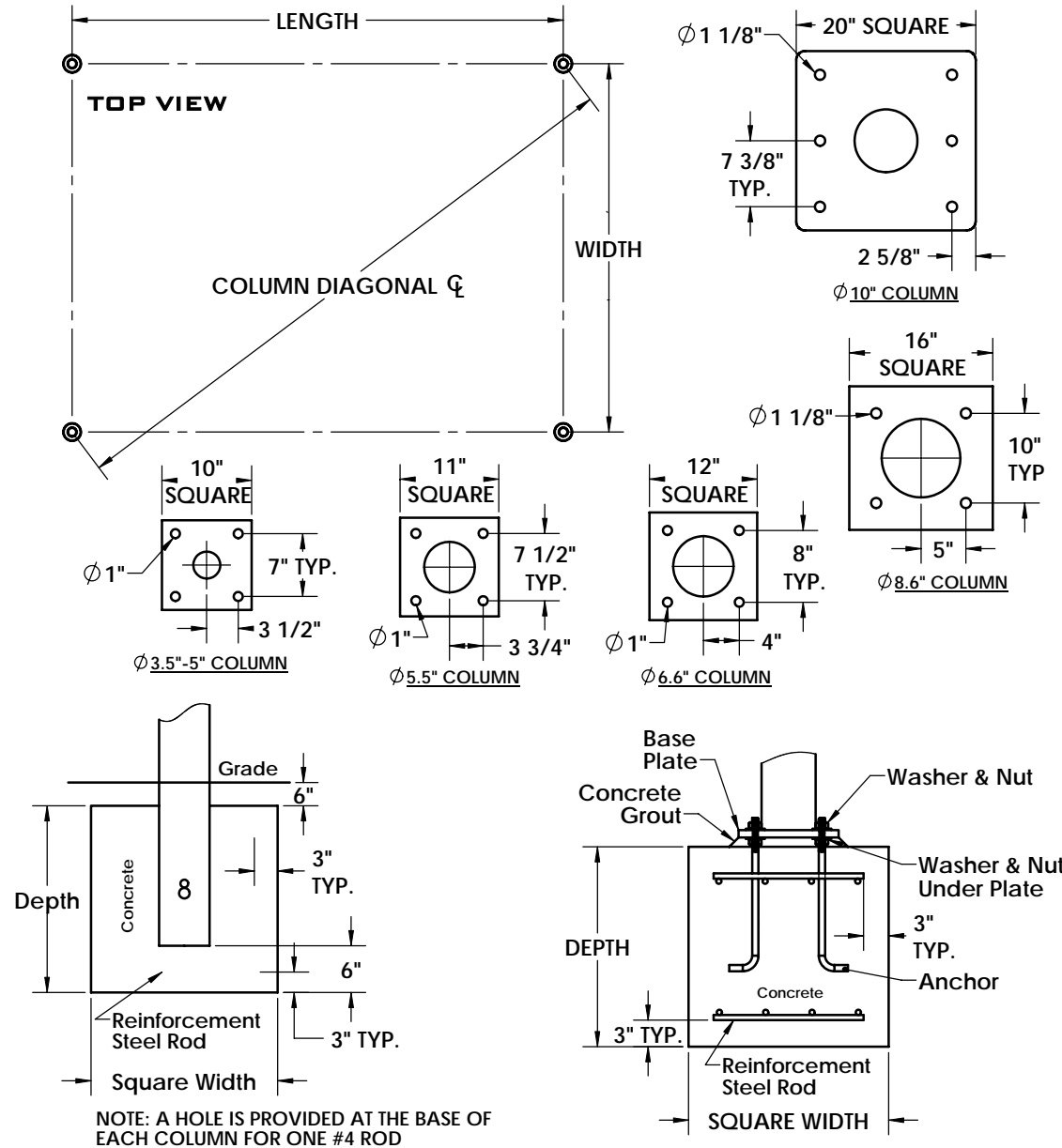
Locate and mark the positions of the four upright columns. Refer to the specific dimension information for your Shade unit provided in this packet.

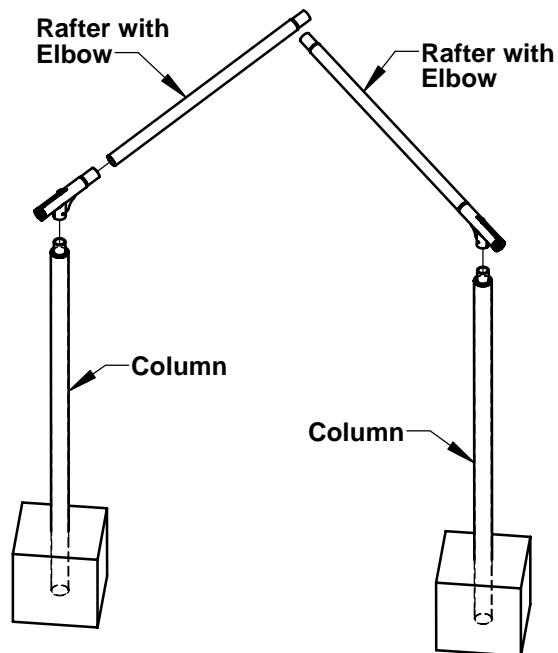
### EMBEDDED COLUMNS:

- Excavate footings in accordance with the dimensions specified for your Shade unit.
- Refer to the specific dimensions provided for your unit within in this packet.
- Place a 3" block in the bottom of each hole.
- Place a column into each hole on top of each block.
- Block and brace each column into position making sure that they are plumb and remain on centers. The distance between the columns at the top between cap centers must be correct.
- Pour concrete around columns until it is three inches below grade level. Allow concrete to harden for 48-hours before proceeding to next step.

### BASE PLATE COLUMNS:

- Excavate footings for concrete pads in accordance with the dimensions specified for your shade structure. Refer to the specific dimensions provided in this packet.
- Cut the plywood sheet into four squares 2" larger than your base plates. Working from the center, mark off the hole pattern that applies to your base plate. Mark the center point of the column as well.
- Drill four holes through the plywood at the outer marks. Make the holes slightly larger than the anchor diameter.
- Insert the four anchors through the holes. Thread a nut completely over each anchor on top of the plywood. The four anchors should hang from the plywood.
- Fill the footer holes with concrete to 4" below grade.
- Place one Plywood sheet with anchors over each footer submersing the anchors into the concrete. Make sure the the center marks are on your column centers.
- After the concrete has started to harden you must remove the hardware and plywood from each footer.
- Let concrete harden for 48-hours.
- Re-thread a nut over each anchor down to the concrete. Place a washer over each anchor followed by each column base plate. Adjust the nuts under the base plates to plumb each column. Insert a washer and thread a nut over each anchor tight against base plate.
- Apply concrete Grout base between base plates and concrete.





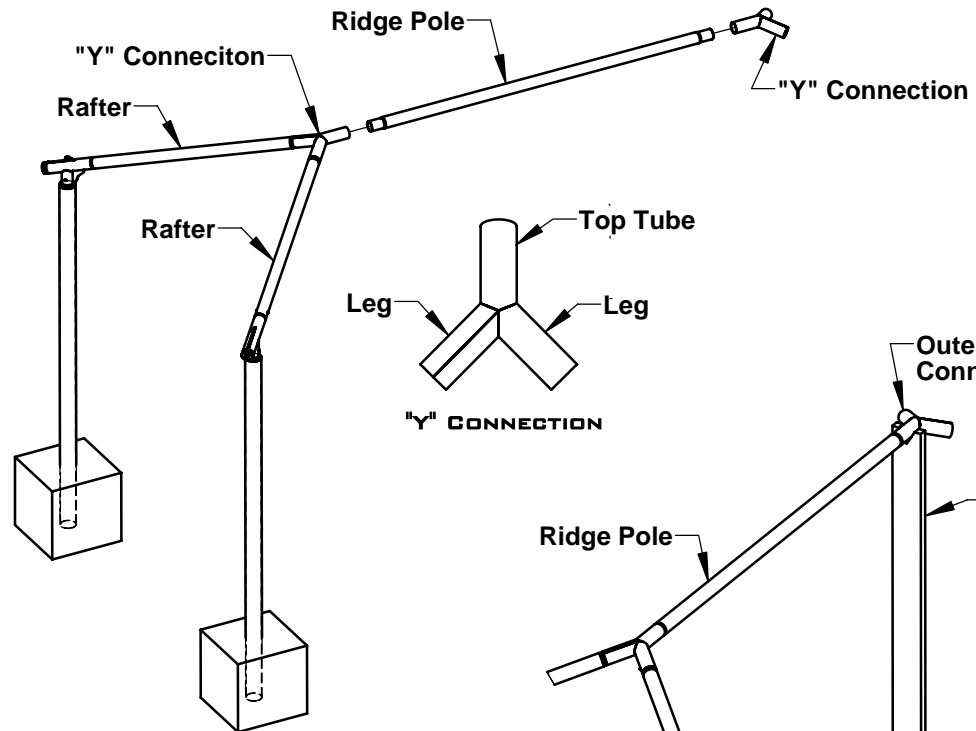
### STEP #2:

-Begin the frame assembly by inserting the tapered ends of two elbows into the non-tapered ends of two rafters.  
**HELPFUL HINT:** Wrap the joined parts with Duct Tape over the seam to hold them in place.

#### Standard Elbows:

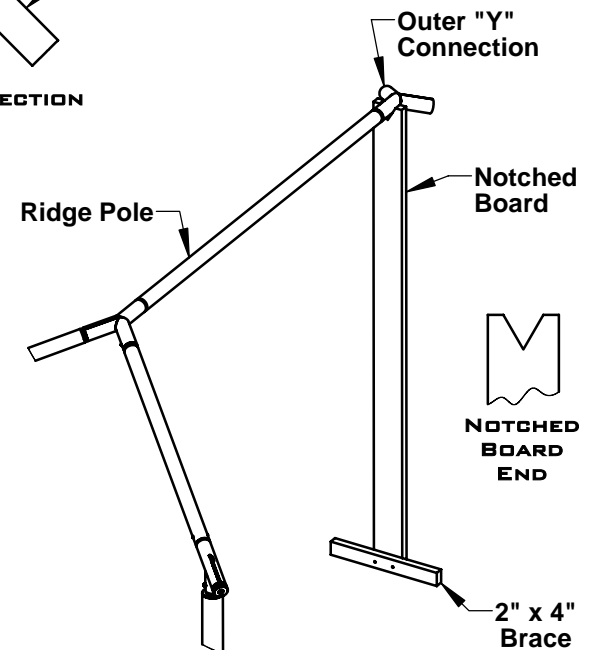
One of your four Rafters will have a welded turnbuckle bracket along its length. Location of this Rafter is optional but Turnbuckle Bracket must be toward ground.

-Using adequate manpower and ladders, lift the two rafter assemblies and slide open leg of elbow down over the top of the column cap.



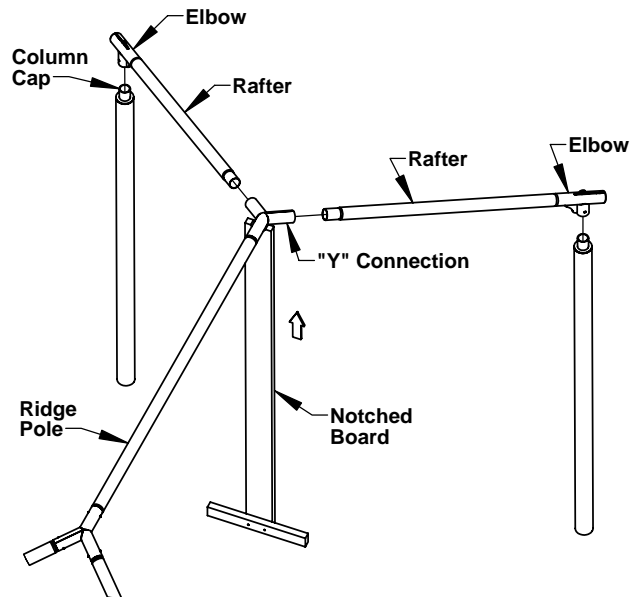
### STEP #3:

- Slide the legs of a "Y" Connection over the tapered ends of the assembled rafters.
- Insert one of the tapered ridge pole ends into the "Y" Connection top tube.
- Slide the top tube of the second "Y" over the remaining tapered Ridge Pole end.
- Wrap all joining seams with Duct Tape to hold them in place.



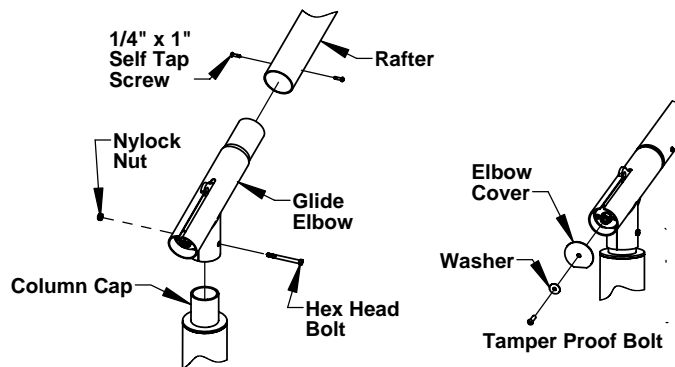
### STEP#4:

-Cut a vee notch in one end of the 2" x 8" that will cradle the "Y" Connection top tube. Cut length from the bottom of the board to equal height of ridge pole above ground. Add a 2" x 4" brace across the bottom. Place the boards under the outer "Y" to support the assembly.



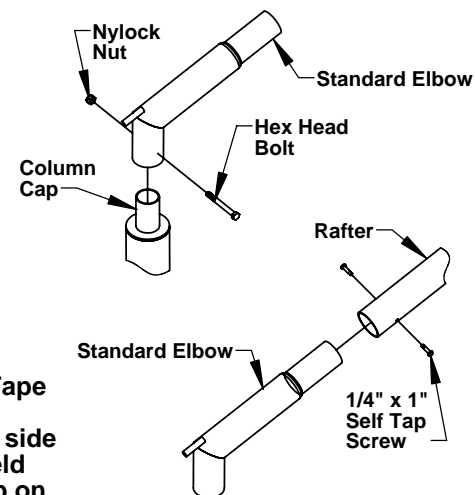
#### **STEP#5:**

- Insert the remaining two Elbows into the non-tapped ends of the remaining Rafters. Wrap seams with Duct tape.
- Insert the tapered ends of the Rafter assemblies into the suspended "Y" Connection.
- Raise the rafters now connected to the Ridge Pole and pull Elbow legs over remaining Column caps. Slide Elbow legs down over Column caps completely.  
**HELPFUL HINT:** Have a third person lift the board to raise the Ridge Pole when pulling Elbows into position. This will help locate the Elbow legs over the Column caps.



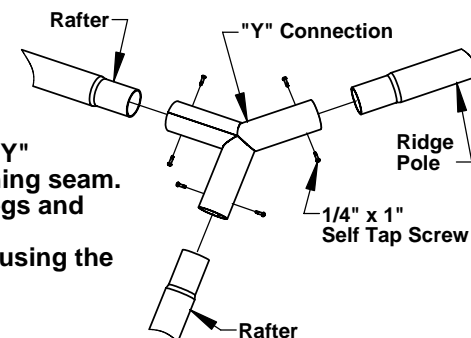
#### **STEP#6:**

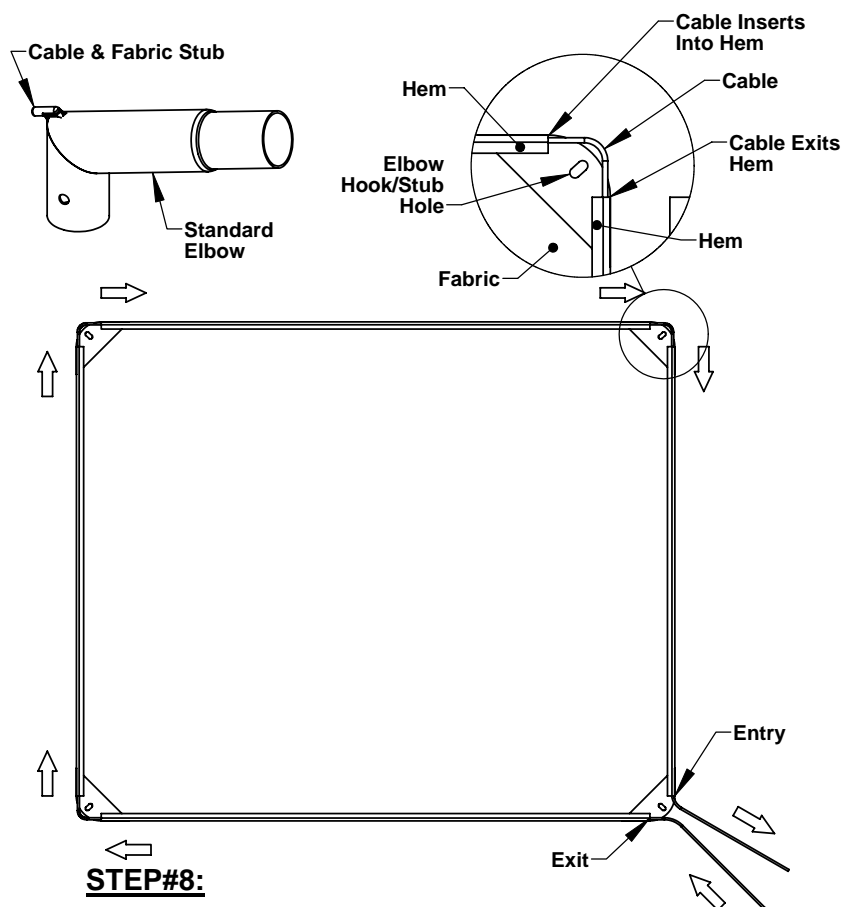
- At this point the frame is complete and all Duct Tape can be removed.
- Using a steel center punch, strike a point on one side of each elbow 2" above the column cap plate. Field drill a hole completely through the elbow and cap on your mark. Use a 7/16" bit for 3/8" bolts and a 9/16" bit for 1/2" bolts.
- Install the provided 3/8" or 1/2" hex head bolts through the hole and secure with a Nylock hex nut of the same size.
- Remove Protective Covers from Glide Elbows if applicable.
- Strike a point on each side of each Rafter 2" above the joining seam with the Elbow.
- Field drill a 3/16" hole through the rafter and Elbow end at each location.
- Install a self tapping screw in each hole using the provided tool and drill.



#### **STEP#7:**

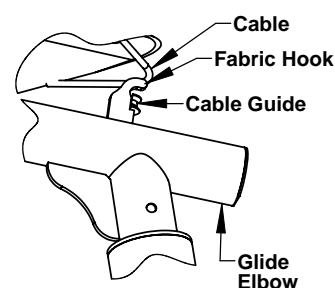
- Strike a point on each side of the three "Y" Connection legs 2" above the Rafter joining seam.
- Field drill a 3/16" hole through the "Y" legs and Rafter end at each location.
- Install a self tapping screw in each hole using the provided tool and drill.





#### STEP#8:

- Unroll the Fabric Cover and lay it flat with the bottom (Hem side) up.
- Insert one end of the cable into the one of the two Hem openings at a corner. Feed the cable through the hem until it exits at the next corner. Pull the cable completely through leaving 1'- 3'" at the insertion end.
- Tuck the end that just exited back into the adjacent hem on the same corner.
- Repeat this procedure until both ends exit the same corner.



#### STEP#9:

##### Securing Fabric Cover

**NOTE:** Larger shades will have a Cable Guide at the base of the fabric hook to separate the cable from the fabric.

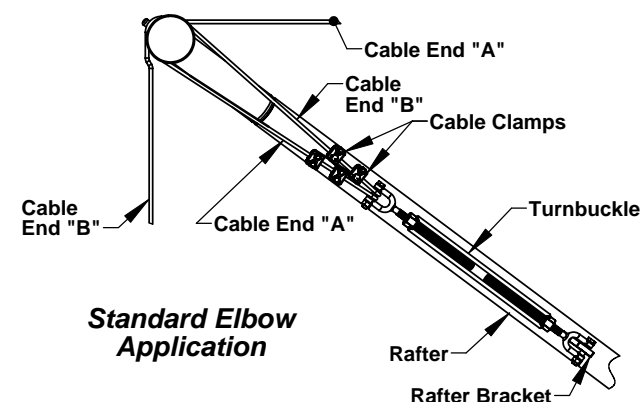
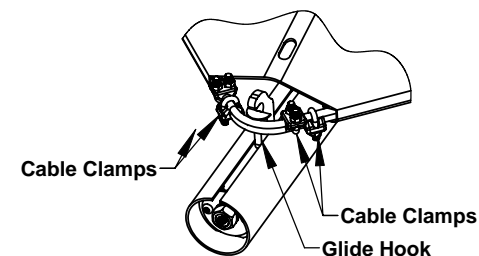
**Before attaching fabric make sure that all glide hooks are in their highest position at the top end of the slot.**

- Working from either end of the structure, pull the Fabric cover over the framework with the HEM SIDE DOWN.
  - Start with one of the corners without the loose ends. Pull the cable over the hook and place in cable guide if applicable.
  - Pull the Fabric Strap sewn to the corner underside over the hook.
  - Pull the corner over the hook inserting hook through hole in fabric fabric.
  - Repeat procedure at all corners without the loose ends.
- Be sure that cable is always below fabric.

**NOTE:** Fabric will be tight and may need pulled over hooks.

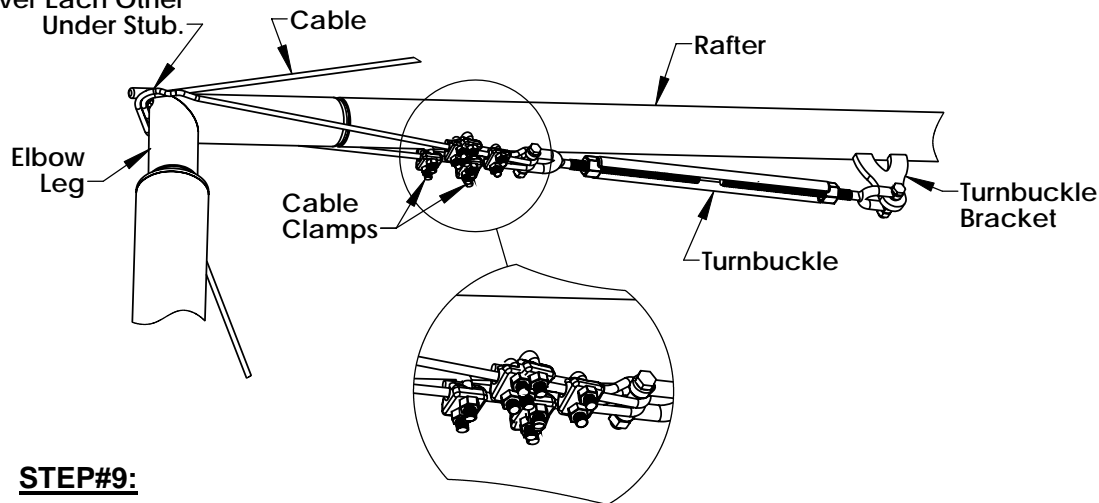
- Cross cables over within the cable guide or hook at the remaining corner. Draw cables tight removing all slack. Secure the cables together with two clamps on either side of hook.

Tuck loose cable ends back into fabric hems.



#### Standard Elbow Application

Cables Cross  
Over Each Other  
Under Stub.



### **STEP#9:**

#### ***Standard Elbows***

- Locate the Rafter with the Turnbuckle Bracket.  
This will be the corner where the loose cable ends of the Fabric cover will be located.
- Starting at the corner diagonal to the loose cables, pull the cable and Fabric corner hole over the stub welded to the tip of the Elbow. Cable must go over first.
- Move to the adjacent two corners and repeat this procedure.  
NOTE: Fabric will be tight and may need pulled by rope and guided over stub.
- Attach one end of the supplied Turnbuckle to the Bracket. Extend the Turnbuckle to near full length leaving one inch of threads unused at each end.
- Pull one of the loose cable ends around the Elbow leg under the stub. Run the cable end up the rafter and loop it through the remaining Turnbuckle end. Pull cable snug tight and secure snug tight with cable clamp.
- Repeat this procedure with remaining cable end crossing over the first cable under stub. Pull this cable as tight as possible before clamping.
- Pull Remaining Fabric corner hole over Elbow stub using rope if necessary.
- Re-adjust both cables as tight as possible before securing with two cable clamps per cable.
- Rotate Turnbuckle to apply more tension to cables being careful not to over tighten.

Protective Cover  
\*Drain Opening  
At The Bottom

Washer

Cover Bolt

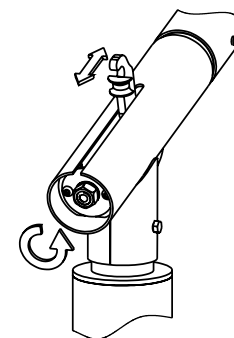
### **STEP#10:**

#### ***Glide Elbow:***

- Remove protective cover from Elbow end using standard Allen head wrench or provided T-45 Torx wrench.

### **STEP#11:**

- Rotate Hex Nuts within Elbow ends the same amount at all corners to tension or loosen Fabric Cover. Be careful not to over tighten cable and fabric.
- Re-insert protective covers and secure with hardware.



# **SHADE STRUCTURE MATERIAL SPECIFICATIONS**

Rev. 10/8/2012

## **1.01 FABRIC SPECIFICATIONS**

- A. UV shade fabric is made of UV stabilized cloth manufactured by ALNET, or approved equal.
- B. The high density polyethylene material shall be manufactured with tensioned fabric structures in mind.
- C. The fabric knit is to be made using monofilament and tape filler which has a weight of 9.38 to 10.32 oz. sq. yd. Material to be Rachel-knitted to ensure material will not unravel if cut.
- D. Burst strength of 828 lbf (ASTM 3786).
- E. Cloth meets fire resistance tests as follows:
  - Alnet Extra Block: California State Fire Marshall Reg. #F-93501
  - Others: NFPA 701-99 (Test Method 2)
  - ASTM E-84
- F. Fabric Properties:

<b>STRETCH</b>	<b>STENTORED</b>
Tear Tests (lbs/ft)	WARP 44.8 WEFT 44
Burst Tests (lbs ft)	828
Fabric Weight (oz/sqFT) avg	1.02 to 1.07
Fabric Width	9'-10"
Roll Length	150'
Roll Size	63" x 16.5"
Weight	120 lbs.
Life Expectancy	10 years
Fading Note	Minimum fading after 6 years. 3 years for Red and Yellow.
Temperature	- 77 degrees
Maximum Temperature	+167 degrees



## **1.02 THREAD**

- A. Shall be 100% expanded PTFE fiber which carries a 10 year warranty that is high strength and low shrinkage.
- B. Shall have a wide temperature and humidity range.
- C. Abrasion resistant and UV radiation immunity.
- D. Shall be unaffected by non-hydrocarbon based cleaning agents, acid rain, mildew, rot, chlorine, saltwater, and pollution.
- E. Lockstitch thread – 1200 Denier or equal.
- F. Chain stitch thread – 2400 Denier or equal.

## **1.03 STEEL TUBING**

- A. All fabricated steel must be in accordance with approved shop drawings and calculations.
- B. All steel is cleaned, degreased or etched to ensure proper adhesion of powder-coat in accordance with manufacturer's specifications.
- C. All Steel used on this project needs to be new and accompanied by the mill certificates if requested. Structural steel tubing up to 5"-7" Gage shall be galvanized per Allied Steel FLO-COAT specifications. Schedule 40 black pipe fabrications shall be sandblasted and primed as described below.
- D. All non-hollow structural shapes comply with ASTM A-36, unless otherwise noted.
- E. All hollow structural steel shapes shall be cold formed HSS ASTM A-53 grade C, unless otherwise noted.
- F. Plate products shall comply with ASTM A-36.

## **1.04 POWDER COATING & PRIMING**

- A. All non-galvanized steel shall be sandblasted and primed prior to powder coating using brown fused aluminum oxide grit and the following primer.
- B. All non-galvanized steel must be coated with rust inhibiting primer prior to applying the powder coat. Primer shall be Marine Grade Cardinal Industrial Finishes Corp. E396 – GR1372 epoxy powder coating semi-gloss smooth zinc rich primer.

- C. Welds shall be primed with rust inhibiting primer prior to applying the powder coat. Primer shall be Marine Grade Cardinal Industrial Finishes Corp E396-GR1372 epoxy powder coating semi-gloss smooth zinc rich primer.
- D. All steel parts shall be coated for rust protection and finished with a minimum 3.5 mil thick UV-inhibited weather resistant powder coating.
- E. Characteristics: Powder used in the powder-coat process shall have the following characteristics:

N.3.1	Specific gravity	1.68+/-0.05
N.3.2	Theoretical coverage	114+/- 4 ft 2/lb/mil
N.3.3	Mass loss during cure	< 1%
N.3.4	Maximum storage temperature	75 degrees F

- F. Powder-coating shall meet the following tests:

ASTM	Gloss at 60 degree	85-95
HOI TM 10.219	PCI Powder smoothness	7
ASTM D2454-91	Over-bake resistance time	200%
ASTM D3363-92A	Pencil hardness	H-2H
ASTM D2794-93	Dir/Rev Impact, Gardner	140/140 in/lbs
ASTM D3359-95B	Adhesion, cross hatch	5B Pass
ASTM D522-93A	Flexibility Mandrel	1/4" dia. No fracture
ASTM B117-95	Salt Spray	1,000 hours
UL DtOV2	Organic coating steel enclosures, elect eq.	Recognized

- G. Application Criteria:

N.5.1	Electrostatic spray cold	Substrate:0.032 in. CRS
N.5.2	Cure Schedule	10 minutes at 400 degrees F
N.5.3	Pretreatment	Bonderite 1000
N.5.4	Film Thickness	3.5 Mils

## 1.05 WELDING

- A. All shop welds shall be executed in accordance with the latest edition of the American Welding Society Specifications.
- B. Welding procedures shall comply in accordance with the AWS D1.1-AWS Structural Welding Code-Steel.

- C. All welds to be performed by a certified welder. All welds shall be continuous where length is not given, unless otherwise shown or noted on drawings.
- D. All welds shall develop the full strength of the weaker member. All welds shall be made using E70xx.035 wire.
- E. Shop connections shall be welded unless noted otherwise. Field connections shall be indicated on the drawings. Field –welded connections are not acceptable.
- F. All fillet welds shall be a minimum of ¼” unless otherwise noted.
- G. All steel shall be welded shut at terminations to prevent internal leakage.
- H. Internal weld sleeving is not acceptable.
- I. On-site welding of any component is not acceptable.

## **1.06 SEWING**

- A. On-site sewing of a fabric will not be accepted.
- B. All corners shall be reinforced with extra non-tear cloth and strap to distribute the load.
- C. The perimeters that contain the cables shall be double lock stitched.

## **1.07 INSTALLATION HARDWARE**

- A. Bolt and fastening hardware shall be determined based on calculated engineering loads.
- B. All bolts shall comply with SAE-J429 (Grade 8) or ASTM A325 (Grade BD). All nuts shall comply with ASTM F-594, alloy Group 1 or 2.
- C. Upon request, Stainless Steel hardware shall comply with ASTM A-304.
- D. 1/4” galvanized wire rope shall be 7x19 strand with a breaking strength of 7,000 lbs. for shades generally under 575 sq. ft. unless requested larger by the customer. For shades over 575 sq. ft., cable shall be 5/16” with a breaking strength of 9,800 lbs. Upon request, 1/4” Stainless Steel wire rope shall be 7x19 strand with a breaking strength of 6,400 lbs. 5/16” Stainless Steel wire rope shall be 7/19 strand with a breaking strength of 9,000 lbs.
- E. All fittings required for proper securing of the cable are hot dipped galvanized.

## 1.08 CONCRETE

- A. Concrete work shall be executed in accordance with the latest edition of American Concrete Building Code ACI 318 unless specified by the governing municipality.
- B. Concrete specifications shall comply in accordance with, and detailed as per plans as follows:
  - 1. 28 Days Strength  $F'_c = 2500$  psi
  - 2. Aggregate: HR
  - 3. Slump: 3-5
  - 4. Portland Cement shall conform to C-150
  - 5. Aggregate shall conform to ASTM C-33
- C. All reinforcement shall conform to ASTM A-615 grade 60.
- D. Reinforcing steel shall be detailed, fabricated and placed in accordance with the latest ACI Detailing Manual and manual of Standard Practice
- E. Whenever daily ambient temperatures are below 80 degrees Fahrenheit, the contractor may have mix accelerators and hot water added at the batch plant (See Table 1).
- F. The contractor shall not pour any concrete when daily ambient temperature is below 55 degrees Fahrenheit.

Temperature Range	% Accelerator	Type Accelerator
75-80 degrees	1%	High Early (non calcium)
70-75 degrees	2%	High Early (non calcium)
Below 70 degrees	3%	High Early (non calcium)

## 1.09 FOOTINGS

- A. All anchor bolts set in new concrete shall be ASTM A-307, or ASTM F-1554 if specified by engineer.
- B. All anchor bolts shall be zinc plated unless specified otherwise.
- C. Footing shall be placed in accordance with and conform to engineered specifications and drawings.

# WARRANTY

Including Appendix A, "PROPER CARE, MAINTENANCE AND SAFE REMOVAL OF THE SHADE CANOPY"

## General Conditions:

- The warranty set forth shall be the purchaser's sole and exclusive warranty.
- All warranties below are effective from the date of delivery by the company, its subsidiaries or agents.
- Labor for the removal, installation and/or freight will be covered in full for a period of 12 months from the date of delivery for warranty claims; following that, labor for the removal, installation and/or freight will be at the customers' expense and the warranty will only be applicable to the repair or replacement of the defective materials.
- The company reserves the right to repair or replace any item covered by this warranty.
- This warranty will be void if the structures are not paid for in full.
- The warranty is void if the structures are not installed in strict compliance with the manufacturer specifications.
- Purchaser shall notify the company or its agent in writing detailing any defect for which a warranty claim is being made.
- The company shall not in any event be liable for indirect, special, consequential or liquidated damages.
- The company specifically denies the implied warranties of fitness for a particular purpose and merchantability.
- The warranty is void if any changes, modifications, additions or attachments are made to the structures or fabric without the written consent of the manufacturer.
- No signs, objects, ornaments, fans, lights, fixtures or decorations may be hung from the top part of the structure, unless specifically designed and engineered by the manufacturer. These items may interfere with the fabric causing the warranty to be voided.

## Thread:

- Shall be 100% expanded PTFE fiber that is high strength and low shrinkage which carries a 10 year warranty.
- This warranties that the sewing thread will be free from defects in material and workmanship and will not be damaged by exposure to sunlight, weather and water.
- All other warranties are disclaimed.

## Fabric:

- The company fabrics carry a ten-year limited manufacturers warranty from the date of delivery against failure from significant fading\*, deterioration, breakdown, mildew, outdoor heat, cold or discoloration. Should the fabric need to be replaced under the warranty, the company will manufacture and ship a new fabric at no charge for the first six years, thereafter pro-rated at 18% per annum over the last four years. \*The colors Red and Yellow are warranted against significant fading for only two years.
- If the corners of the fabric are equipped with both holes in the fabric corner PLUS reinforcing straps, BOTH the strap and fabric hole must be placed over each corner hook or the fabric warranty is void.

## WARRANTY continued

- Fabric curtains, valences or flat vertical panels are not covered under the warranty.
- Fabric is not warranted where it is installed on a structure that is not engineered and built by the company or its agents.
- This warranty shall be void if damage to or failure to the shade structure is caused by contact with chemicals, chlorine, bleaching agents, hydrocarbons or hydrocarbon containing solvents, misuse, vandalism or any act of God, including but not limited to wind in excess of the wind limitations set forth below.
- All fabric tops are warranted for sustained winds up to 76mph (hurricane force 1) and for gusts of up to 3 seconds duration up to 90mph. Removal of the shade fabric is required if damaging winds are called for. Damage due to snow and/or ice accumulation is not covered by this warranty. Canopies should be removed during the "off season".
- The structures have been designed to eliminate any friction between the rafters and the fabric. The warranty will, therefore, be voided if any modification (temporary or permanent) is made to the rafter, cross pieces or ridge beams.
- The company reserves the right, in cases where certain fabric colors have been discontinued, to offer the customer a choice of available colors to replace the warranted fabric of the discontinued color. The company does not warranty that any particular color will be available for any period of time and reserves the right to discontinue any color for any reason it may determine, without recourse by the owner of the discontinued fabric color.

### **Steel Structure:**

- The structural steel frames are covered for a period of twenty years against failure due to rust-through corrosion under normal environmental conditions.
- Workmanship is warranted for a period of five years.
- Structures are warranted for winds up to 150mph only if shade canopies have been removed as per requirement set forth above in the **Fabric** paragraph. Removal and reinstallation must be performed by a qualified person or authorized dealer following the instructions in APPENDIX A below.
- This steel warranty shall be void if damage to the steel frame is caused by the installer, or from physical damage, damage by salt spray, or sprinkler systems, contact with chemicals, chlorine, pollution, misuse, vandalism, or any act of God.

### **Powder Coat Finish:**

- The factory applied powder coat finish is warranted for a period of ten years under normal environmental conditions. This warranty does not cover cosmetic issues such as fading, discoloration, or weathering.
- This finish warranty shall be void if damage to the powder coat is caused by the installer, or from physical damage, damage by salt spray or sprinkler systems, contact with chemicals, chlorine, thinners, degreasers, hydrocarbon containing solvents, pollution, misuse, vandalism or any act of God, including but not limited to, ice, snow or wind in excess of the applicable building code parameters. The owner must report any defects in the powder coat at the time the installation is completed.

### **Acts of Nature:**

- This warranty does not cover natural disasters, such as earthquakes, shifts of terrain or tornados. If the structure is installed in an area exposed to hurricanes, removal of the shade fabric is required when a hurricane warning is issued.

## APPENDIX A

### PROPER CARE, MAINTENANCE AND SAFE REMOVAL OF THE SHADE CANOPY

#### THINGS TO AVOID

**SNOW, ICE and HIGH WINDS:** Remove the canopy in winter conditions, ice and snow load are not covered by the warranty. The same goes for winds in excess of hurricane force 1.

**SHARP OBJECTS:** Always avoid dragging the fabric across surfaces, etc. Roll or fold the fabric and carry it. Avoid sharp objects, bolts, snags, and other protrusions including mounting hardware.

**OBSTRUCTIONS:** Keep foliage, such as tree limbs, shrubbery, bushes, etc. trimmed back and away from fabric at least three to four feet.

**SOURCES OF HEAT:** Also avoid contact with heat sources such as hot lights, torches, and avoid using grilles, etc. under the fabric.

#### CLEANING THE FABRIC

The fabric itself is generally maintenance free with the exception of necessary removal due to weather or seasonal requirements. The fabric does not harbor mildew or mold, but residues may. Residues such as tree sap, leaves, bird droppings, dust & dirt, etc. may need to be removed. To clean the fabric, use water and mild soap. A soft mop or soft broom may also be used. Cleaners that do not contain hydrocarbons, solvents, bleach or ammonia may be used. Use of solvents, hydrocarbons, bleach, and ammonia type cleaners will void the fabric warranty. A pressure washer may be used if necessary using a wide-spray nozzle.

#### CABLES AND HARDWARE

It is recommended that the cables be replaced if corrosion is visible, or every 3 to 4 years whichever comes first. The cable ends must be wrapped with tape to secure any wires thus preventing the wires from tearing the fabric. Taping must be done when removing old cable as well as when installing new cable. Clamps should be replaced when the cable is replaced.

If the cable appears slack on a still day (no wind), immediately have the cable and clamps retightened by a qualified person. The cable should not be slack.

#### GLIDE ELBOWS

Lubricate glide elbows annually, and before operating. A waterproof grease is recommended such as a lithium based grease or anti-seize thread lubricant.

#### STORAGE

Fabric must be stored in clean dry place free from snags, sharp edges, etc. The storage area must be rodent-free. Wrap all hardware fittings with rags, etc. as they can damage the fabric.

### UNINSTALLING THE SHADE CANOPY

#### NECESSARY CARE

It is important to take **necessary care** when handling the fabric during removal and installation to prevent damage to the fabric as well as **SAFE** control of the fabric in a breeze or wind. The fabric is tough and engineered for use as a shade, but it can tear or cut when or if pulled over a snag or sharp item; it can puncture from bolts or other protruding objects; and it can melt from things like cigarettes, matches, hot torch tips, sparks and the like. In addition, care must be exercised to avoid the fabric hooks after the fabric is unhooked from the elbow corners and sides of the structure where there are intermediate supports. It is best to wrap any connected mounting hardware to prevent it from harming the fabric.

## PROPER AND SAFE

Based on the size of the canopy, several persons may be needed to **properly and safely handle** the fabric during the uninstalling process. You will need several commercial ladders or other means to work safely at heights such as scissor lifts, etc. It is advised that you pad the post side of the ladder and tie the ladder to the post. The pad is to protect the post finish. Also keep in mind that every 100 square feet of fabric (10' X 10') weighs approximately five pounds; a large canopy can get heavy fast. For proper control of the fabric, read below. It is best to remove the fabric on a still day. **Do not attempt to remove the canopy in strong or gusty winds.**

## INSTALLATION IN REVERSE

Refer to the **Installation Instructions pages 7 and 8 (enclosed)**. Determine which style elbows (corners) are installed on your structure. Begin on page 8, at either Step 11 or Step 9 - depending on which style elbow is on your structure. In general, uninstalling the canopy means following these pages in reverse. **Do not attempt to remove the canopy in strong or gusty winds.**

**1. For shade structures with Standard Elbows,** loosen the turnbuckle several turns in order to put enough slack in the cable to allow the fabric and cables to unhook from all the elbow hooks. **Attach 3/8" or larger ropes** to each corner of the fabric and cable before unhooking to secure and properly control the fabric from ground level. If uninstalling in breezy conditions, choose the windy side of the fabric and tie these corners to the posts with the ropes with enough slack to allow for unhooking the fabric from the structure. These ropes are to prevent the shade from flying away in the breeze and to help prevent injury to ground personnel. Once the corners have been secured to the posts, unhook the fabric and cables from each corner.

On the side away from the wind, release the corners of the fabric and cable and have a person hold on to each rope. It may help to wrap the rope around a column to help hold it from getting caught in the wind. Fold the fabric back away from the hooks.

Now it will be necessary to remove the cable clamps to allow the cable to be free from the structure and the turnbuckle. If the cable ends are frayed, wrap them with tape. NOTE: It is usually not necessary nor is it recommended that the cable be removed from the canopy.

With a person on each rope, starting at the windy side, gently pull the canopy down in between the framework of the structure. The side away from the wind can be guided with the ropes toward the persons pulling the canopy down.

**IMPORTANT HINT:** It is important when reinstalling the canopy, that it is put back in its original orientation to the structure. Starting at the turnbuckle corner, the fabric and cable corners should be returned to their original positions.

**2. For shade structures with Glide Elbows,** remove the protective covers from the ends of the glide elbows. Then, using the proper wrench, turn the hex nuts on the end of the Glide Elbow to run the glide hooks to their top most position. Do not loosen the cable clamps, leave the cable intact. **Attach 3/8" ropes** to each corner of the fabric and cable before unhooking to secure and properly control the fabric from ground level. If uninstalling in breezy conditions, choose the windy side of the fabric and tie these corners to the posts with the ropes with enough slack to allow for unhooking the fabric from the structure. These ropes are to prevent the shade from flying away in the wind and to help prevent injury to ground personnel. Once the corners have been secured to the posts, unhook the fabric and cables.



On the side away from the wind, release the corners of the fabric and cable and have a person hold on to each rope. Fold the fabric back away from the hooks.

It is a good idea to put the Glide Elbow protective covers back in place. NOTE: With Glide Elbow installations it is not necessary to loosen or remove the cable clamps nor to remove the cable from the canopy. If the cable ends are frayed, wrap them with tape.

IMPORTANT HINT: When uninstalling the canopy, mark or identify the corner of origin in such a way that when reinstalling the canopy, it is put back in its original orientation to the structure. The fabric and cable corners should be returned to their original positions when reinstalling the canopy. The cable and fabric should tighten properly when the glide elbows are adjusted down into their tension positions.

**3. For shade sails equipped with fans**, loosen the adjustable threaded rod several turns in order to put enough slack in the cable to allow the shackle pin to be removed (do not remove the pins until the fabric corners have been secured with ropes). **Attach 3/8" or larger ropes to each corner** of the fabric and fan before unhooking to secure and properly control the fabric from ground level. If uninstalling in breezy conditions, choose the windy side of the fabric and tie these corners to the posts with the ropes with enough slack to allow for unhooking the shackle from the structure. These ropes are to prevent the shade from flying away in the breeze and to help prevent injury to ground personnel. Once the corners have been secured to the posts, unhook the shackles and lower the fabric and cables to the ground.

### **REINSTALLING HINTS**

**Using the same rope technique**, install from the windy side (if it is breezy) making sure to secure these ropes to the posts. Then, throw the remaining corner ropes over the structure and gently pull the canopy into position. The cables and fabric corners can now be hooked on the hooks (and cable guides if so equipped). Next reinstall the clamps if applicable and tightened the cable with the turnbuckle or the Glide Elbows. **Do not attempt to install the canopy in strong or gusty winds.**

For help call Treetop Products at 1-866-319-8916

See Install instructions pages 7 & 8 attached